


# LABOR

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<b>Technology Resource Center of America, LLC</b> <b>DIR-SDD-825 State of Texas Approved DIR Pricelist</b> <b>3401 E. University Drive Ste 103</b> <b>Denton, Texas 76208</b> <b>POC: John Hunnicutt</b> <b>800-587-5650</b> <b>Texas DIR Labor Warranty: 5 Business days</b>		
	<b>Part No.</b>	<b>Texas DIR Item Price</b>
		
<b>Voice Technician Services</b>		
Telephone Technician Remote Support	LAB TDS TT	\$113.00
Telephony Trainer On Site (Normal Business Hours Only)	LAB TDS TRN	\$113.00
Wiring/Cable Technician - Voice, Data and Video	LAB TDS WRN	\$113.00
Break/Fix Onsite Labor (All Zones/Texas Regions) 8AM-5PM	TDS FIELD	\$113.00
Break/Fix Onsite Labor (All Zones/Texas Regions) 5PM-8AM	TDS FIELD OT	\$160.80
Break/Fix Onsite Labor (All Zones/Texas Regions) 8AM-5PM Holiday	TDS FIELD H	\$204.00
Break/Fix Onsite Labor (All Zones/Texas Regions) 5PM-8AM Holiday	TDS FIELD HOT	\$307.00
<b>Data Technician Services</b>		
DATA Technician Remote Support	LAB TDS TTDDATA	\$113.00
DATA Trainer On Site (Normal Business Hours Only)	LAB TDS TRNDDATA	\$113.00
DAT Wiring/Cable Technician - Voice, Data and Video	LAB TDS WRNDDATA	\$113.00
DATA Break/Fix Onsite Labor (All Zones/Texas Regions) 8AM-5PM	TDS FIELDDDATA	\$113.00
DATA Break/Fix Onsite Labor (All Zones/Texas Regions) 5PM-8AM	TDS FIELD OTDDATA	\$165.75
DATA Break/Fix Onsite Labor (All Zones/Texas Regions) 8AM-5PM Holiday	TDS FIELD HDDATA	\$165.75
DATA Break/Fix Onsite Labor (All Zones/Texas Regions) 5PM-8AM Holiday	TDS FIELD HOTDATA	\$221.00
<b>Standard Coverage 8-5 M-F</b>		
0-50 Equipped Ports (Monthly Rate/Port)	MANT TDS 50	\$2.83
51-100 Equipped Ports (Monthly Rate/Port)	MANT TDS 100	\$2.28
101-150 Equipped Ports (Monthly Rate/Port)	MANT TDS 150	\$2.05
151-250 Equipped Ports (Monthly Rate/Port)	MANT TDS 250	\$1.95
251-500 Equipped Ports (Monthly Rate/Port)	MANT TDS 500	\$1.75
Over 500 Equipped Ports (Monthly Rate/Port)	MANT TDS OVR	\$1.55
<b>Full Coverage 24x7x365</b> (Add to Monthly Port Rate)	MANT TDS ADD	\$0.30
Switch only (Deduct from Monthly Port Rate)	MANT TDS DED	\$0.48
<b>PBX Remote Monitoring And Repair</b>		
Standard 8 - 5 M - F	MONT 8 5	\$0.30
Full 24x7x365	MONT 24 7	\$0.40
<b>PBX Voice Mail Maintenance</b>		
2 Ports (Monthly Rate)	VM MANT 2	\$37.59
4 Ports (Monthly Rate)	VM MANT 4	\$45.34
6 Ports (Monthly Rate)	VM MANT 6	\$64.29
8 Ports (Monthly Rate)	VM MANT 8	\$79.80
12 Ports (Monthly Rate)	VM MANT 12	\$135.73
16 Ports (Monthly Rate)	VM MANT 16	\$183.87
24 Ports (Monthly Rate)	VM MANT 24	\$270.13
36 Ports (Monthly Rate)	VM MANT 36	\$410.52
<b>Key System Maintenance (Norstar, Merlin, Partner ACS, Panasonic)</b>		
<b>Standard Coverage 8-5 M-F</b>		
1-16 Ports - Per Site	KEY 16 P	\$55.50
17 - 32 Ports (Monthly Rate/Port)	KEY 32 P	\$4.18
33 - 64 Ports (Monthly Rate/Port)	KEY 64 P	\$2.80
65 - 88 Ports (Monthly Rate/Port)	KEY 88 P	\$2.45
89 - 100 Ports (Monthly Rate/Port)	KEY 100 P	\$1.95
101 - 192 Ports (Monthly Rate/Port)	KEY 192 P	\$1.75
193 - 248 Ports (Monthly Rate/Port)	KEY 248 P	\$1.65
<b>Full Coverage - 24x7x365</b>		
1-16 Ports - Per Site	KEY FULL 16 P	\$65.50
17 - 32 Ports (Monthly Rate/Port)	KEY FULL 32 P	\$3.63

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Department of Information Resources		
33 - 64 Ports (Monthly Rate/Port)	KEY FULL 64 P	<b>\$2.90</b>
65 - 88 Ports (Monthly Rate/Port)	KEY FULL 88 P	<b>\$2.25</b>
89 - 100 Ports (Monthly Rate/Port)	KEY FULL 100 P	<b>\$2.10</b>
101 - 192 Ports (Monthly Rate/Port)	KEY FULL 192 P	<b>\$1.95</b>
193 - 248 Ports (Monthly Rate/Port)	KEY FULL 248 P	<b>\$1.80</b>
<b>Key System Voice Mail Maintenance</b>		
Add to per port monthly rate	KEY VM ADD	<b>\$4.50</b>
<b>BCM</b>		
<b>Standard Coverage 8-5 M-F</b>		
BCM 50 (Switch only - Per Site)	BCM 50 STAND	<b>\$137.50</b>
BCM 400 (Switch only - Per Site)	BCM 400 STAND	<b>\$185.50</b>
Sets (Minimum Per Month - Per Site)	BCM SETS	<b>\$85.00</b>
Additional Sets - Per Month	BCM SETS ADD	<b>\$1.25</b>
<b>Full Coverage - 24x7x365</b>		
BCM 50 (Switch only - Per Site)	BCM 50 FULL	<b>\$169.00</b>
BCM 400 (Switch only - Per Site)	BCM 400 FULL	<b>\$205.00</b>
Sets (Minimum Per Month - Per Site)	BCM SETS FULL	<b>\$115.00</b>
Additional Sets - Per Month	BCM SETS FULL ADD	<b>\$1.45</b>
<b>On-Site Maintenance Labor Category</b>		
Telephone Technician (Per Month)	MANT OST	<b>\$9,183.17</b>
Certified Telephone Technician (Per Month)	MANT CT OS	<b>\$12,080.42</b>
ON-SITE Maintenance Vehicle (Per Month)	MANT OSV	<b>\$825.96</b>
<b>PBX MAINTENANCE (WITH ON-SITE TECH) Standard Coverage 8-5 M-F</b>		
<i>Number of Ports (1)</i>		
0-50 Equipped Ports (Monthly Rate/Port)	MANT WOST 50	<b>\$1.45</b>
51-100 Equipped Ports (Monthly Rate/Port)	MANT WOST 100	<b>\$1.35</b>
101-150 Equipped Ports (Monthly Rate/Port)	MANT WOST 150	<b>\$1.25</b>
151-250 Equipped Ports (Monthly Rate/Port)	MANT WOST 250	<b>\$1.20</b>
251-500 Equipped Ports (Monthly Rate/Port)	MANT WOST 500	<b>\$1.15</b>
Over 500 Equipped Ports (Monthly Rate/Port)	MANT WOST OVR	<b>\$1.10</b>
<b>Full Coverage 24x7x365</b> (Add to Monthly Port Rate)	MANT WOST 24 7 ADD	<b>\$0.10</b>
Switch only (Deduct from Monthly Port Rate)	MANT WOST SWO DED	<b>\$0.38</b>
<b>Inside Wiring</b>		
100 ft per drop (Cat 5) Labor and Material	ISW 100	<b>\$133.00</b>
<b>Outside Plant</b>		
By quote only		
<i>All LEVELS - Support includes:</i>		
<i>Test Equipment and Tools</i>		
<i>On-Site maintenance and repairs (less hardware)</i>		
<i>On-Site Moves, Adds &amp; Changes (less hardware)</i>		
<i>On-Site Help Desk Support</i>		