

**GSA Price List**

**General Services Administration**

**Federal Supply Schedule Price List**

**CORPORATE CONTRACT**

**SIN 132-8 - Purchase of IT Equipment**

**SIN 132-12 - Maintenance of Equipment, Repair Services and/or Repair/Spare Parts**

**Technology Resource Center of America, LLC**

**2600 Virginia Circle**

**Denton, TX 76209**

**(800) 587-5650**

**(940) 565-5002 (Fax)**

**[www.trca.com](http://www.trca.com)**

**Contract Number: GS-35F-0825M**

**Option Period Covered by Contract: 09/22/12 to 09/25/17**

**Products and ordering information in this Authorized Corporate Contract Schedule Price List is also available on the GSA Advantage! System. Agencies can browse GSA Advantage! By accessing GSA's Home Page via Internet at <http://www.fss.gsa.gov/>.**

**Technology Resource Center of America, LLC**

**John Hunnicutt**

**2600 Virginia Circle**

**Denton, Texas 76209**

**than the micro purchase threshold for oral or written delivery orders. Government purchase cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.**

**ordering assistance:**

**John Hunnicutt**

**(800) 587-5650**

**(940) 565-5002 (Fax)**

**3. LIABILITY FOR INJURY OR DAMAGE:**

**The Contractor shall not be liable for any injury to Government personnel or damage to Government property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.**

**STANDARD FORM 279:**

**Block 9: G. Order/Modification Under Federal Schedule**

**Block 16: Data Universal Numbering System (DUNS) Number: 830850264**

**Block 30: Type of Contractor – A. Small Business Veteran Owned**

**Block 31: Woman-Owned Small Business – No**

**Block 36: Contractor's Taxpayer Identification Number (TIN) 270252574**

**4a. CAGE CODE: 5L2P0**

**4b. Contractor has registered with the Central Contractor Registration Database.**

**5. FOB DESTINATION**

**6. DELIVERY SCHEDULE:**

**a. TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

**SPECIAL ITEM NUMBER DELIVERY TIME (Days ARO) 5-7 Days**

does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall replay to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

**7. DISCOUNTS:**

Prices shown are NET Prices; Basic Discounts have been deducted.

later.

**b. Quantity**

**c. Dollar Volume**

**d. Government Educational Institutions**

**e. Other**

**8. TRADE AGREEMENTS ACT OF 1979, as amended:**

end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

**9. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:**

Not Applicable

**10. SMALL REQUIREMENTS:**

The minimum dollar value of orders to be issued is \$Not Applicable .

**11. MAXIMUM ORDER:**

(All dollar amounts are exclusive of any discount for prompt payment.)

**Special Item Number 132-8 - Information Technology Purchase Of Equipment**

The maximum dollar value per order for all Purchase Of Equipment will be \$2,000,000.

**Special Item Number 132-12 - Information Technology Purchase Of Equipment**

The maximum dollar value per order for all Purchase Of Equipment will be \$500,000

**12. USE OF FEDERAL SUPPLY SERVICE INFORMATION TECHNOLOGY SCHEDULE CONTRACTS. In accordance with FAR 8.404:**

8.404, are considered to be issued pursuant to full and open competition. Therefore, when placing orders under Federal Supply Schedules, ordering offices need not seek further competition, synopsise the requirement, make a separate determination of fair and reasonable pricing, or consider small business set-asides in accordance with subpart 19.5. GSA has already determined the prices of items under schedule contracts to be fair and reasonable. By placing an order against a schedule using the procedures outlined below, the ordering office has concluded that the order represents the best value and results in the lowest overall cost alternative (considering price, special features, administrative costs, etc.) to meet the Government's needs.

**a. Orders placed at or below the micro-purchase threshold. Ordering offices can place orders at or below the micro-purchase threshold with any Federal Supply Schedule Contractor. threshold. Orders should be placed with the Schedule Contractor that can provide the supply or service that represents the best value. Before placing an order, ordering offices should consider reasonably available information about the supply or service offered under MAS contracts by using the “GSA Advantage!” on-line shopping service, or by reviewing the catalogs/pricelists of at least three Schedule Contractors and selecting the delivery and other options available under the schedule that meets the agency’s needs. In selecting the supply or service representing the best**

- (1) Special features of the supply or service that are required in effective program performance and that are not provided by a comparable supply or service;**
- (2) Trade-in considerations;**
- (3) Probable life of the item selected as compared with that of a comparable item;**
- (4) Warranty considerations;**
- (5) Maintenance availability;**
- (6) Past performance; and**
- (7) Environmental and energy efficiency considerations.**

**maximum order threshold. This threshold represents the point where it is advantageous for the ordering office to seek a price reduction. In addition to following the procedures in paragraph b, above, and before placing an order that exceeds the maximum order threshold, ordering offices shall--**

**shopping service;**

- (2) Based upon the initial evaluation, generally seek price reductions from the Schedule Contractor(s) appearing to provide the best value (considering price and other factors); and provides the best value and results in the lowest overall cost alternative. If further price reductions are not offered, an order may still be placed, if the ordering office determines that it is appropriate.**

**NOTE: For orders exceeding the maximum order threshold, the Contractor may:**

- (1) Offer a new lower price for this requirement (the Price Reductions clause is not applicable to orders placed over the maximum order in FAR 52.216-19 Order Limitations);**
- (2) Offer the lowest price available under the contract; or**
- (3) Decline the order (orders must be returned in accordance with FAR 52.216-19).**

**permitted when following the ordering procedures in FAR 8.404. All schedule contracts contain BPA provisions. Ordering offices may use BPAs to establish accounts with Contractors to fill recurring requirements. BPAs should address the frequency of ordering and invoicing, discounts, and delivery locations and times.**

**instances when ordering offices will find it advantageous to request a price reduction. For example, when the ordering office finds a schedule supply or service elsewhere at a lower price or when a BPA is being established to fill recurring requirements, requesting a price reduction could be advantageous. The potential volume of orders under these agreements, regardless of the size of the individual order, may offer the ordering office the opportunity to secure greater discounts. Schedule Contractors are not required to pass on to all schedule users a price reduction extended only to an individual agency for a specific order.**

preference to the items of small business concerns when two or more items at the same delivered price will satisfy the requirement.

the item was purchased from, the item purchased, and the amount paid. If an agency requirement in excess of the micro-purchase threshold is defined so as to require a particular brand name, product, or feature of a product peculiar to one manufacturer, thereby precluding consideration of a product manufactured by another company, the ordering office shall include an explanation in the file as to why the particular brand name, product, or feature is essential to satisfy the REQUIREMENTS:

Federal departments and agencies acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering offices, shall be responded to promptly by the Contractor.

#### **13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):**

Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be

#### **13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS):**

Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202) 619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology,

#### **14. SECURITY REQUIREMENTS:**

delivery orders, a security clause in accordance with current laws, regulations, and individual agency policy; however, the burden of administering the security requirements shall be with the ordering agency. If any costs are incurred as a result of the inclusion of security requirements, such costs will not exceed ten percent (10%) or \$100,000, of the total dollar value of the order, whichever is lessor.

#### **15. CONTRACT ADMINISTRATION FOR ORDERING OFFICES:**

contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the Government's convenience, and (m) Termination for Cause (See C.1.)

## **16. GSA ADVANTAGE!**

**GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:**

- (1) Manufacturer;**
- (2) Manufacturer's Part Number; and**
- (3) Product categories.**

**Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.**

## **17. PURCHASE OF INCIDENTAL, NON-SCHEDULE ITEMS:**

**Supply Schedule Blanket Purchase Agreement (BPA) or an individual order, provided that the items are clearly labeled as such on the order, all applicable regulations have been followed, and price reasonableness has been determined by the ordering activity for the open market (non contract) items.**

## **18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS:**

**a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:**

- (1) Time of delivery/installation quotations for individual orders; system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.**
  - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.**
- contract.**

## **19. OVERSEAS ACTIVITIES:**

**and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:**

**N/A**

**support, as available, in accordance with all applicable Government regulations. Such Government support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.**

## **20. YEAR 2000 WARRANTY — COMMERCIAL SUPPLY ITEMS:**

**that the information technology accurately processes date/time data (including, but not limited to, calculating, comparing and sequencing) from, into, and between the twentieth and twenty-first centuries, and the years 1999 and 2000, and leap year calculations, to the extent that other information technology used in combination with the information technology being acquired, properly exchanges date/time data with it.**

under this contract shall be able to accurately process date time data (including, but not limited to, calculating, comparing, and sequencing) from, into, and between the twentieth and twenty-first centuries, including leap year calculations, when used in accordance with the product documentation provided by the Contractor, provided that all products (e.g. hardware, software, firmware) used in combination with products properly exchange date time data with it. If the contract requires that specific listed products must perform as a system in accordance with the foregoing warranty, then that warranty shall apply to those products as a system. The duration of this warranty and the remedies available under this warranty shall include repair or replacement of any product whose non-compliance is discovered and made known to the Contractor in writing within ninety (90) days after acceptance (installation is considered acceptance). The Contractor

#### **21. BLANKET PURCHASE AGREEMENTS (BPAs):**

“...a simplified method of filling anticipated repetitive needs for supplies or services by establishing ‘charge accounts’ with qualified sources of supply.” The use of Blanket Purchase Agreements under the Federal Supply Schedule Program is authorized in accordance with FAR 13.202(c)(3), which reads, in part, as follows:

“BPAs may be established with Federal Supply Schedule Contractors, if not inconsistent with the terms of the applicable schedule contract.”

their administrative and purchasing savings. This feature permits schedule users to set up “accounts” with Schedule Contractors to fill recurring requirements. These accounts establish a period for the BPA and generally address issues such as the frequency of ordering and invoicing, authorized callers, discounts, delivery locations and times. Agencies may qualify for the best quantity/volume discounts available under the contract, based on the potential volume of business that may be generated through such an agreement, regardless of the size of the individual orders. In addition, agencies may be able to secure a discount higher than that available in the contract based on the aggregate volume of business possible under a BPA. Finally, Contractors may be open to a progressive type of discounting where the discount would increase once the sales accumulated under the BPA reach certain prescribed levels. Use of a BPA may be particularly

#### **22. CONTRACTOR TEAM ARRANGEMENTS:**

to provide solutions when responding to a customer agency requirements. The policy and procedures outlined in this part will provide more flexibility and allow innovative acquisition methods when using the Federal Supply Schedules. See the additional information regarding Contractor Team Arrangements in this Schedule Pricelist.

# LABOR

LABOR		
Technology Resource Center of America, LLC GS35F0825M SIN 132-12 2600 Virginia Circle Denton, Texas 76209 GSA POC: John Hunnicutt GSA Labor Warranty: 5 Business days		
Labor Category	Part No.	GSA Rates Per Hour/Port
<b>Technician Services</b>		
Telephone-Data Technician	LAB TDS TT	\$103.50
Telephony-Data Trainer	LAB TDS TRN	\$103.50
Wiring/Cable Technician - Voice, Data and Video	LAB TDS WRN	\$103.50
<b>Telephone System Maintenance</b>		
<b>PBX Maintenance (Nortel, Avaya, NEC, All Manufacturers)</b>		
<b>Standard Coverage 8-5 M-F</b>		
0-50 Equipped Ports (Monthly Rate/Port)	MANT TDS 50	\$2.93
51-100 Equipped Ports (Monthly Rate/Port)	MANT TDS 100	\$2.48
101-150 Equipped Ports (Monthly Rate/Port)	MANT TDS 150	\$2.25
151-250 Equipped Ports (Monthly Rate/Port)	MANT TDS 250	\$2.03
251-500 Equipped Ports (Monthly Rate/Port)	MANT TDS 500	\$1.80
Over 500 Equipped Ports (Monthly Rate/Port)	MANT TDS OVR	\$1.67
<b>Full Coverage 24x7x365</b> (Add to Monthly Port Rate)	MANT TDS ADD	\$0.32
Switch only (Deduct from Monthly Port Rate)	MANT TDS DED	\$0.50
<b>PBX Monitoring, All Manufacturers</b>		
Standard 8 - 5 M - F	MONT 8 5	\$0.32
Full 24x7x365	MONT 24 7	\$0.40
<b>PBX Voice Mail Maintenance</b>		
2 Ports (Monthly Rate)	VM MANT 2	\$39.59
4 Ports (Monthly Rate)	VM MANT 4	\$47.34
6 Ports (Monthly Rate)	VM MANT 6	\$66.29
8 Ports (Monthly Rate)	VM MANT 8	\$81.80
12 Ports (Monthly Rate)	VM MANT 12	\$139.73
16 Ports (Monthly Rate)	VM MANT 16	\$185.87
24 Ports (Monthly Rate)	VM MANT 24	\$278.13
36 Ports (Monthly Rate)	VM MANT 36	\$416.52
<b>Key System Maintenance (Norstar, Merlin, Partner ACS, Panasonic, All Manufacturers)</b>		
<b>Standard Coverage 8-5 M-F</b>		
1-16 Ports - Per Site	KEY 16 P	\$67.50
17 - 32 Ports (Monthly Rate/Port)	KEY 32 P	\$5.18
33 - 64 Ports (Monthly Rate/Port)	KEY 64 P	\$3.15
65 - 88 Ports (Monthly Rate/Port)	KEY 88 P	\$2.66
89 - 100 Ports (Monthly Rate/Port)	KEY 100 P	\$2.43
101 - 192 Ports (Monthly Rate/Port)	KEY 192 P	\$2.25
193 - 248 Ports (Monthly Rate/Port)	KEY 248 P	\$2.03
<b>Full Coverage - 24x7x365</b>		
1-16 Ports - Per Site	KEY FULL 16 P	\$85.50
17 - 32 Ports (Monthly Rate/Port)	KEY FULL 32 P	\$5.63
33 - 64 Ports (Monthly Rate/Port)	KEY FULL 64 P	\$3.50
65 - 88 Ports (Monthly Rate/Port)	KEY FULL 88 P	\$2.93
89 - 100 Ports (Monthly Rate/Port)	KEY FULL 100 P	\$2.70
101 - 192 Ports (Monthly Rate/Port)	KEY FULL 192 P	\$2.48
193 - 248 Ports (Monthly Rate/Port)	KEY FULL 248 P	\$2.25
<b>Key System Voice Mail Maintenance, All Manufacturers</b>		
Add to per port monthly rate	KEY VM ADD	\$9.00
<b>BCM</b>		
<b>Standard Coverage 8-5 M-F</b>		
BCM 50 (Switch only - Per Site)	BCM 50 STAND	\$157.50

## LABOR

BCM 400 (Switch only - Per Site)	BCM 400 STAND	\$202.50
Sets (Minimum Per Month - Per Site)	BCM SETS	\$90.00
Additional Sets - Per Month	BCM SETS ADD	\$1.76
<b>Full Coverage - 24x7x365</b>		
BCM 50 (Switch only - Per Site)	BCM 50 FULL	\$180.00
BCM 400 (Switch only - Per Site)	BCM 400 FULL	\$225.00
Sets (Minimum Per Month - Per Site)	BCM SETS FULL	\$135.00
Additional Sets - Per Month	BCM SETS FULL ADD	\$1.85
<b>On-Site Maintenance Labor Category</b>		
Telephone Technician (Per Month)	MANT OST	\$10,183.17
Certified Telephone Technician (Per Month)	MANT CT OS	\$14,080.42
ON-SITE Maintenance Vehicle (Per Month)	MANT OSV	\$14,729.96
<b>PBX MAINTENANCE (WITH ON-SITE TECH) Standard Coverage 8-5 M-F</b>		
<i>Number of Ports (1)</i>		
0-50 Equipped Ports (Monthly Rate/Port)	MANT WOST 50	\$2.25
51-100 Equipped Ports (Monthly Rate/Port)	MANT WOST 100	\$1.98
101-150 Equipped Ports (Monthly Rate/Port)	MANT WOST 150	\$1.80
151-250 Equipped Ports (Monthly Rate/Port)	MANT WOST 250	\$1.62
251-500 Equipped Ports (Monthly Rate/Port)	MANT WOST 500	\$1.35
Over 500 Equipped Ports (Monthly Rate/Port)	MANT WOST OVR	\$1.17
<b>Full Coverage 24x7x365</b> (Add to Monthly Port Rate)	MANT WOST 24 7 ADD	\$0.18
Switch only (Deduct from Monthly Port Rate)	MANT WOST SWO DED	\$0.41
<b>Inside Wiring</b>		
100 ft drop (Cat 5)	ISW 100	\$135.00
<i>All LEVELS - Support includes:</i>		
<i>Test Equipment and Tools</i>		
<i>On-Site maintenance and repairs (less hardware)</i>		
<i>On-Site Moves, Adds &amp; Changes (less hardware)</i>		
<i>On-Site Help Desk Support</i>		
<i>On-Site remedial &amp; new employee training</i>		

## TELECOMMUNICATIONS HARDWARE

### Telecom Remarketing of America

#### AVAYA PBX KEY SYSTEMS HARDWARE

Technology Resource Center of America, LLC

GS35F0825M SIN 132-8

2600 Virginia Circle

Denton, Texas 76209

GSA POC: John Hunnicutt

GSA Warranty: Lifetime

Shipping: Included 48 Contiguous States

Avaya Systems Hardware Definity	Part No.	GSA Item Price
Avaya TN742 8 Port Analog	63111	\$90.00
Avaya TN746B 16 Port Analog	63136	\$180.00
Avaya TN748 Tone Detector	63123	\$112.50
Avaya TN754 Digital Line	63114	\$76.50
Avaya TN754B Digital Line	63114	\$99.00
Avaya TN754C Digital Line	63114	\$105.30
Avaya TN762B Hybrid	63113	\$135.00
Avaya TN2181 16 Port Digital	63841	\$360.00
Avaya TN747B 8 Port CO	63115	\$130.50
Avaya TN750C Annoucement	63141	\$1,665.00
Avaya TN753 DID Trunk	63116	\$216.00
Avaya TN2224CP	TN2224CP	\$1,215.00
Avaya TN2224 24 Port Digital	TN2224	\$814.50
Avaya TN2224/B 24 Port Digital	63869	\$994.50
Avaya TN464F DS1 PRI	63316A	\$949.50
Avaya TN464GP DS1 PRI	TN464GP	\$1,597.50
Avaya TN767E DS1	63156	\$787.50
Avaya 120-2 CSU	120A2-CSU	\$427.50
Avaya TN748 Tone Detector	63123	\$445.50
Avaya TN793B 24 Port Analog	63933	\$895.50
Avaya TN993CP 24 Port Analog	TN793CP	\$1,345.50
Avaya TN799 C-Lan CP	63399	\$715.50
<b>Partner</b>		
Partner ACS RIs 1-6.0	6054-P10-60	\$625.50
Avaya Partner ACS RIs 7.0 5X9 Processor	6054-P70	\$715.50
Avaya Partner 2 Slot Carrier	60623	\$80.10
Avaya Partner 5 Slot Carrier	60624	\$98.10
Avaya Partner ACS 308EC R3.0 Module	60557	\$477.00
Avaya Partner 206EC Module	60632	\$193.50
Avaya Partner 4OOEC R3 Module	60542	\$166.50
Avaya Partner 400E R3.1 Module	60540	\$166.50
Avaya Partner 206E R3.1 Module	60631	\$184.50
Avaya Partner 200E Module	60634	\$148.50
Avaya Partner Backup/Restore Upgrade to R3 Card	1326-008	\$184.50

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Avaya Partner ASA-DXD R3.0 PC Card	1326-011	\$305.10
Avaya Partner Plus R4.1 Carrier/processor	6060-C41	\$337.50
Avaya Partner II R3 Carrier/processor	6050-C3	\$202.50
Avaya Partner II. R4.1 Carrier/processor	6050-C41	\$237.60
Avaya Partner II Expansion	6050-E31 A	\$237.60
Avaya Partner 206E R3.0 Module	60626	\$76.50

#### Merlin / Legend

Avaya Merlin 206 Control Unit	6106-CU1	\$63.00
Avaya Merlin 410 Control Unit	6110-CU1	\$225.00
Avaya Merlin Feature Cartridge 1	6100-FC1	\$135.00
Avaya Merlin S102 Handsfree Unit	3183-HFU	\$99.00
Avaya Merlin S202 Handsfree Unit	3152-008	\$148.50
Avaya Merlin Feature Cartridge 2	6104-FC2	\$180.00
Avaya Merlin Music On Hold	6101-MOH	\$135.00
Avaya Merlin Music On Hold/Paging	6102-MHP	\$157.50
Avaya Merlin 820 Control Unit 2X5	6120-CU1	\$292.50
Avaya Merlin 2 X 5 Module	61219	\$67.50
Avaya Merlin General Purpose Adapter	2301-GPAA	\$170.10
Avaya Merlin Basic Telephone/Modem Interface	2301-BTIA	\$225.00
Avaya Merlin 502 NC Headset Adapter	3164-HFAA	\$152.10
Avaya Merlin Supplemental Alert Adapter	2301-55AA	\$143.10
Avaya Merlin Music on Hold	3128-010A	\$197.10
Avaya Merlin 1030 Control Unit	6130-CU1	\$315.00
Avaya Merlin 3070 Control Unit	6130-CU2	\$382.50
Avaya Merlin Feature Module 5	6130-F5NA	\$292.50
Avaya Merlin 3070 Expansion Unit	61301	\$315.00
Avaya Merlin 5 Line Module	61305	\$67.50
Avaya Merlin 10 Terminal Module	61310	\$85.50
Avaya Merlin 10 Basic Telephone Module	61311	\$112.50
Avaya Merlin Service Module	61320	\$157.50
Avaya Merlin Control Unit (4X10) R1	6122-CU1	\$495.00
Avaya Merlin Control Unit (4X10) R2	6122-CU2	\$225.00
Avaya Merlin 4 Line Module	61225	\$247.50
Avaya Merlin 10 Station Module	61226	\$292.50
Avaya Merlin Control Unit	6131-CU1	\$225.00
Avaya Merlin Feature Module 3	61376	\$337.50
Avaya Merlin Expansion Unit	61390	\$719.10
Avaya Merlin 408 Module	61382	\$337.50

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Avaya Merlin 4 Line Touch Tone	61379	\$247.50
Avaya Merlin 8 Station Module	61385	\$337.50
Avaya Merlin 8 Digital Station Module	61386	\$517.50
Avaya Merlin 12 Basic Telephone Module	61387	\$607.50
Avaya Merlin II Display Console	61392	\$252.00
Avaya Merlin Legend processor R7	6140-CU7	\$923.40
Avaya Legend 408 GS/LS ATL	61482-CU1	\$832.50
Avaya Legend 800 GS/LS Mod	61484-CU1	\$472.50
Avaya Legend 008 MDC Module	61486	\$585.00
Avaya Legend 800 DID Mod	61488-CU1	\$562.50
Avaya Legend Expansion Unit	61490-CU1	\$450.00
Avaya Legend 1 OOD DS1 Module	61491-CU1	\$1,710.00
Avaya Legend 408 GS/LS MLX	61493-CU1	\$720.00
Avaya Legend 0x12 wiRing Gen	61494-CU1	\$765.00
Avaya Legend 800 GS/LS Mod	61502	\$391.50
Avaya Legend 016 Basic Voice Terminal Module	61507	\$990.00
Avaya Legend 800 DID Mod	61888	\$562.50
Avaya Legend 100R Integrated Network Access	100R-INA	\$351.00
Avaya Legend 400 E&M Tie Line Module	400 EM	\$585.00
Avaya Legend 800 NI-BRI Module	800-BRI	\$522.00

### Telephones

#### Definity

Avaya 7401 Single Line Digital	3184-CLR	\$58.50
Avaya 7403D 10 BTN Digital	3174-CLR	\$46.80
Avaya 7405D 34 BTN Digital	3175-CLR	\$72.00
Avaya 7406D01 w/Display	3182-LDM	\$61.20
Avaya 7406D02 22 BTN Digital	3183-LDM	\$80.10
Avaya 7406D05 BIS wioisplay	3182-BIS	\$90.90
Avaya 7406D07 PLUS wiDisplay	3182-PLS	\$90.90
Avaya 7407D 49 BTN Digital	3180-PPS	\$106.20
Avaya 7410 Plus	3186-PLS	\$162.00
Avaya 7434 34 Button	3187-39D	\$97.20
Avaya 7444 44 Button	3187-PWR	\$157.50
Avaya 8110 Analog Voice Terminal	3193-001	\$85.50
Avaya 8403 Digital Voice Terminal	3233-03BA	\$47.70
Avaya 8405B 1 Way Speaker	3233-5B	\$67.50
Avaya 8405D Display and Speakerphone	3233-6S	\$108.00
Avaya 8410D Display Voice Terminal	3235-05BA	\$175.50

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Denton, Texas 76209

GSA POC: John Hunnicutt

GSA Warranty: Lifetime

Shipping: Included 48 Contiguous States

Avaya 8410 Basic Voice Terminal	3234-04BA	\$157.50
Avaya 8434 DX Voice Terminal w/power	3236-08BA	\$193.50
Avaya Expansion Module 8434	32300	\$135.00
Avaya 8411D Digital Voice/Data Display	3235-TRBA	\$166.50
Avaya 6402 Non Display Voice Terminal	3301-02	\$81.00
Avaya 6408+ Non Display Voice Terminal	3303-8S	\$152.10
Avaya 6408D+ Voice Terminal	3304-AS	\$162.00
Avaya 6416D+ Voice Terminal	3306-16	\$216.00
Avaya 6424D+ Voice Terminal	3307-24	\$292.50
Avaya 2402 Digital Phone	700274590	\$139.50
Avaya 2410 Digital Phone	700306483	\$247.50
Avaya 2420 Digital Phone	700203599	\$257.50
Avaya 3910 Transtalk Replacement	700305113	\$413.10
Avaya Callmaster I	3179-100	\$61.20
Avaya Callmaster II	3179-101	\$70.20
Avaya Callmaster III	3179-10	\$148.50
Avaya Callmaster IV	3179-40	\$292.50
Avaya Callmaster V	3179-50	\$369.00
Avaya Callmaster VI	8315-C10	\$90.00
Avaya S201 Handsfree Unit Analog/Digital	3152-007	\$61.20
Avaya Digital Display Module	31742 D401	\$47.70

#### Partner

Avaya Partner MLS-6	3151-04	\$41.40
Avaya Partner MLS-12	3151-05	\$107.10
Avaya Partner MLS-12D	3151-06	\$80.10
Avaya Partner MLS-18D	3151-07	\$98.10
Avaya Partner MLS-34D	3151-08	\$126.90
Avaya Partner Call Assistant 48	31 5i~DBIB	\$102.60
Avaya Partner 6	3158-04	\$88.20
Avaya Partner 18	3158-05	\$100.80
Avaya Partner 18D	3158-07	\$119.70
Avaya Partner 34D	3158-08	\$200.70
Avaya Partner 6D (Euro II Series)	700419971	\$121.50
Avaya Partner 18D (Euro II Series)	700420011	\$166.50
Avaya Partner 34D (Euro II Series)	700420052	\$220.50

#### Legend / Magix

Avaya MLX-10 Basic	3156-02	\$135.00
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## TELECOMMUNICATIONS HARDWARE

### Telecom Remarketing of America

#### AVAYA PBX KEY SYSTEMS HARDWARE

Technology Resource Center of America, LLC

GS35F0825M SIN 132-8

2600 Virginia Circle

Denton, Texas 76209

GSA POC: John Hunnicutt

GSA Warranty: Lifetime

Shipping: Included 48 Contiguous States

Avaya MLX-10D	3156-03	\$182.70
Avaya MLX-28D	3156-04	\$202.50
Avaya MLX-20L	3156-05	\$265.50
Avaya MLX-10DP	3156-06	\$225.00
Avaya MLX-16DP	3156-07	\$265.50
Avaya Legend DSS	3156-DC	\$171.00
Avaya 4400D	4400-B0D	\$90.00
Avaya 4406D+	4400-B06	\$112.50
Avaya 4412D+	4412-B12	\$234.00
Avaya 4424D+	4424-B24	\$234.00
Avaya 4424LD+	4400-BLD	\$348.30

#### Merlin

Avaya Merlin 7302H 5BTN Voice Terminal	3160-111	\$67.50
Avaya Merlin 7303H 10 BTN Telephone	3161-172	\$85.50
Avaya Merlin 7309H 10 BTN HFAI	3161-161	\$76.50
Avaya Merlin 7305 H02 34 BTN Deluxe	3162-417	\$67.50
Avaya Merlin 7313H 10 BTN BIS	3165-10B	\$135.00
Avaya Merlin 7314H 22 BTN BIS	3166-22B	\$171.00
Avaya Merlin 7315H 22 BTN BIS/DIS	3166-DSB	\$180.00
Avaya Merlin 7316 34 BTN BIS	3167-34B	\$202.50
Avaya Merlin 7317 34 BTN BIS/DIS	3167-DSB	\$225.00

#### IP

Avaya 4602SW IP Phone	700257934	\$198.00
Avaya 4610SW IP Phone	700381957	\$225.00
Avaya 4621SW IP Phone	700345192	\$252.00
Avaya 9610 IP Phone	700383912	\$139.50
Avaya 9620 IP Phone	700426711	\$234.00
Avaya 9630 IP Phone	700426729	\$279.00
Avaya 9630G IP Phone	700405673	\$364.50
Avaya 9650 IP Phone	700383938	\$320.40

#### Partner Voice Mail

Avaya Partner Mail VS R.4 2 Port, 10 Mailboxes	6108-412A	\$1,268.10
Avaya Partner Mail VS R4 4 Port 20 Mailboxes	61 08-424A	\$1,620.00
Avaya Partner Mail VS R4 4 Port 40 Mailboxes	61 08-444A	\$2,340.00
Avaya Partner Messaging Module R7.0	700323207	\$741.60
Avaya Partner Messaging 2-Port License R7.0	700262454	\$382.50

**TELECOMMUNICATIONS HARDWARE**

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Avaya Partner Messaging 4-Port License R7.0	700262462	\$697.50
Avaya Partner Messaging 6-Port License R7.0	700262470	\$1,080.00

**Merlin Legen/Magix Voice Mail**

Avaya Merlin Messaging 2-Port	7107-502	\$1,525.50
Avaya Merlin Messaging 4-Port	7107-504	\$2,155.50
Avaya Merlin Messaging 6-Port	7107-506	\$2,605.50
Avaya Merlin Messaging 8-Port	7107-508	\$3,145.50

## NORTEL PBX KEY SYSTEMS HARDWARE

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<b>Nortel</b>		<b>GSA</b>
<b>Systems Hardware Meridian</b>	<b>Part No.</b>	<b>Item Price</b>
Nortel Line Side T-1 Card • Includes Cables	NT5D11AE	\$864.00
Nortel Dual T-1 Card • Includes Cables	NT5D12AG	\$1,791.00
Nortel Dual T-1 Card • Includes Cables	NT5D12AH	\$2,069.10
Nortel Ringing Generator DC	NT6D42CB	\$419.40
Nortel Ringing Generator DC	NT6D42CC	\$535.50
Nortel Ringing Generator DC	NT6D42CD	\$625.50
Nortel MSDL Card	NT6D80AA	\$535.50
Nortel MSDL Card	NT6D80AB	\$715.50
Nortel Controller Card	NT8D01AC	\$652.50
Nortel Controller Card	NT8D01AD	\$472.50
Nortel Controller Card	NT8D01BC	\$832.50
Nortel Controller Card	NT8D01BD	\$652.50
Digital Line Card	NT8D02	\$391.50
SuperLoop Network Card	NT8D04	\$580.50
Nortel Analog MW Line Card	NT8D09	\$562.50
Nortel Universal Trunk Card	NT8D14	\$449.10
Nortel E & M Trunk Card	NT8D15	\$382.50
Nortel Digitone Receiver Card	NT8D16	\$370.80
Nortel Conference/TDS Card	NT8D17	\$324.00
Nortel Network/DTR Card	NT8D18	\$406.80
Nortel Memory/Peripheral Signaling Card	NT8D19	\$405.90
Nortel Ringing Generator AC	NT8D21	\$337.50
Nortel CPU/CONF Card • Option 11	NTAK01	\$454.50
Nortel SDI/DCH Card • Option 11	NTAK02	\$388.80
Nortel DTS/DTR Card • Option 11	NTAK03	\$439.20
Nortel DTI/PRI Card • Option 11	NTAK09	\$688.50
Nortel Clock Controller • Option 11	NTAK20	\$477.00
Nortel Meridian Option 11 Expansion Cabinet	NTAK11BC	\$418.50
Nortel SL100 Analog or Digital Line Card	NTBX27AA	\$67.50
Nortel DMS100 Analog or Digital Line Card	NTBX27AA	\$67.50
<b>Norstar</b>		
Nortel Norstar 6X16 KSU w/DR5.1 Software	NT5B01	\$486.00
Nortel Norstar 6x16 KSU Disconnect Supervision	NT5B01	\$540.00
Nortel Norstar 8X24 KSU DS w/DR5.1 Software	NT5B20	\$877.50
Nortel Norstar DR5.1 Software	NT5B10DS	\$180.00
Nortel Norstar Modular MICS 6.1 Software	NT7B83	\$179.10
Nortel Norstar Modular MICS 7.1 Software	NT7B83	\$715.50
Nortel Norstar Modular CICS Bundle System 7.1 Software	NT7B58AAB	\$967.50
Nortel Norstar MICS KSU, Software, Trunks, 4X32	NT7B53	\$576.00
Nortel Norstar Compact CICS/W LS DS Trunk Software	NT7B58	\$629.10
Nortel Norstar 2 Port Copper Expansion Cartridge	NT5B26	\$125.10
Nortel Norstar 6 Port Copper Expansion Cartridge	NT5B27	\$133.20
Nortel Norstar Copper 12X0 Trunk Module	NT5B32	\$238.50
Nortel Norstar Loop Start Trunk Card	NT5B35	\$112.50
Nortel Norstar DID Trunk Cartridge	NT5B37	\$211.50
Nortel Norstar E&M/DISA Trunk Cartridge	NT5B38	\$160.20
Nortel Norstar Loop Start Trunk Cartridge	NT5B40	\$167.40

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		GSA
Nortel Norstar CICS Trunk Cartridge	NT5B41	\$287.10
Nortel Norstar Copper 0X16 Station Module	NT5B50	\$213.30
Nortel Norstar MICS T-1 Interface Card	NT7B74	\$809.10
Nortel Norstar MICS LS/DS Trunk Cartridge	NT7B75	\$216.00
Nortel Norstar 2 Port Fiber Expansion Cartridge	NTBB02	\$170.10
Nortel Norstar 6 Port Fiber Expansion Cartridge	NTBB06	\$391.50
Nortel Norstar Fiber 12X0 Trunk Module	NTBB20	\$413.10
Nortel Norstar Services Cartridge	NTBB24	\$292.50
Nortel Norstar Combination Fiber 6 Port Service	NTBB25	\$509.40
Nortel Norstar Fiber 0X16 Station Module	NTBB41	\$301.50
Nortel Norstar 0X8 Analog Station Module w/MW	NTBB51	\$550.80
Nortel Norstar PRI Enabler	NTAB2769	\$449.10
Nortel Norstar Fast Remote Access Device	NT8B80	\$175.50
Nortel Norstar Flash Feature Cartridge RIs 2.0	NTAB4003	\$310.50
Nortel Norstar Audio Conferencing Unit	NTAB2666	\$580.50
Nortel Norstar Hard Drive for Nam RIs 4.0	NTAB3391	\$445.50
Nortel Norstar Remote Utilites RIs 10.0	NTAB3445	\$439.20
Nortel Norstar Flash Feature Cartridge RIs 2.0	NTAB4003	\$689.40
Nortel Norstar Battery for 7406/7410 Cordless Phone	NTAB9682	\$79.20
Call Pilot 100	NTPW0051	\$899.10
Call Pilot 150	NTPW0053	\$1,615.00

### Telephones

Nortel M2009 Telephone	NT1F05	\$37.80
Nortel M2018 Telephone	NT1F07	\$40.50
Nortel M2112 Telephone	NT1F06	\$44.10
Nortel M2216 R1 ACD-1 Telephone	NTZK22	\$69.30
Nortel M2216 R2 ACD-1 Telephone	NTZK22	\$108.00
Nortel Meridian 2216 ACD-2	NT2K23	\$147.60
Nortel M2317 Telephone	NT1F21	\$88.20
Nortel 22 Button Add-On Module	NT2K22	\$80.10
Nortel Single Footstand • 22 Button Add-On Module	PO7801	\$14.40
Nortel Double Footstand • 22 Button Add-On Module	PO7802	\$16.20
Nortel M2250 R1 Digital Console	NT6G00	\$411.30
Nortel M2250 R2 Digital Console	NT6G00	\$532.80
Nortel M2250 R3-R4 Digital Console	NT6G00	\$713.70
Nortel M2006 Telephone	NTZK06	\$28.80
Nortel M2008 R1 Basic Telephone	NTZK08	\$67.50
Nortel M2008 R2 Basic Telephone	NTZK08	\$85.50
Nortel M2008 R1 Display Telephone	NTZK08D	\$94.50
Nortel M2008 R2 Display Telephone	NTZK08D	\$103.50
Nortel M2008 R2 Handsfree Telephone	NTZK08HF	\$117.00
Nortel M2008 HF Display Telephone	NTZK08DHF	\$121.50
Nortel M2616 R1 Basic Telephone	NTZK16	\$55.80
Nortel M2616 R2 Basic Telephone	NTZK16	\$99.00
Nortel M2616 R1 HF Display Telephone	NTZK16D	\$121.50
Nortel M2616 R2 HF Display Telephone	NTZK16D	\$126.00
Nortel M2616CT Cordless Telephone	NT2K36AA	\$211.50
Nortel M3901 R3 Entry Telephone	NTMN31	\$76.50
Nortel M3902 R3 Basic	NTNM32	\$90.00
Nortel M3903 R3 Enhanced	NTMN33	\$144.00

## NORTEL PBX KEY SYSTEMS HARDWARE

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		GSA
Nortel M3904 R3 Professional	NTMN34	\$184.50
Nortel M3905 R3 Call Center Telephone	NTMN35	\$211.50
Nortel 3900 Key Based Expansion Module Kit 1	NTMN38AA	\$17.10
Nortel 3900 Key Based Expansion Module Kit 2	NTMN38BA	\$17.10
Nortel Key Based Expansion Module Add-on	NTMN37BA	\$139.50
Nortel Display Based Expansion Module Add-on	NTMN67AA	\$166.50
Nortel M3900 Series Accessory Connection Module	NTMN71AA	\$30.60
Nortel Meridian Wallmount Brace for M3901 • M3902	NTMN21AA	\$13.50
Nortel M5008 Telephone	NT4X40	\$84.60
Nortel M5009 Telephone	NT4X35	\$40.50
Nortel M5112 Telephone	NT4X31	\$88.20
Nortel M5208 Telephone	NT4X41	\$133.20
Nortel M5209 Telephone	NT4X36	\$63.90
Nortel M5212 Telephone	NT4X39	\$103.50
Nortel M5216 Telephone	NT4X44	\$139.50
Nortel M5312 Telephone	NT4X37	\$90.90
Nortel M5316 Telephone	NT4X42	\$220.50
Nortel M518 Add-On Module	NT4X38	\$72.00
Nortel M522 Add-On Module	NT4X43	\$94.50
Nortel M536 Add-On Module	NT4X34	\$79.20
Nortel M522 Dgtl Centrex 22 Btn KEM- ASH	NT4X43	\$124.20
Nortel M522 Dgt Centrex 22 Btn KEM- BLACK	NT4X43	\$124.20
Nortel M5316 Dgtl Centrex HF/DISP - BLACK	NT4X42	\$280.80
Nortel PS8 Power Adapter	A02302393	\$9.00
Nortel Norstar M7100 Single Line Telephone	NT8B14	\$68.40
Nortel Norstar M7208 Multi-Line Telephone	NT8B30	\$88.20
Nortel Norstar M7310 Multi-Line Telephone	NT8B20	\$118.80
Nortel Norstar M7324 Multi-Line Telephone	NT8B40	\$138.60
Nortel Norstar Nortel Norstar M7410 Cordless Telephone	NT8B16AA	\$180.00
Nortel Norstar T7100 Single Line Telephone	NT8B25	\$81.00
Nortel Norstar T7208 Multi-Line Telephone	NT8B26	\$103.50
Nortel Norstar T7316 Multi-Line Telephone	NT8B27	\$108.00
Nortel Norstar T7316E Enhanced	T7316E	\$112.50
Nortel Norstar T7406E Cordless Telephone	T7406	\$578.70
Nortel Norstar KIM T24 Key Indicator Module 7316E	NT8B79	\$112.50
Nortel Norstar Station Auxiliary Power (SAP)	NT8B60	\$31.50
Nortel Norstar ATA-2	NT8B90	\$126.00
Nortel Norstar Busy Lamp Module	NT8B91	\$75.60
Nortel Norstar Key Lamp Module (CAP)	NT8B41	\$134.10
Cortelco Basic Desk Phone	2500	\$33.22
Cortelco Basic Wall Phone	2554	\$32.70
Cortelco Desk Phone w/Message Waiting - Black	2500-00	\$37.23
Cortelco Desk Phone w/Message Waiting - Ash	2500-44	\$37.23
Cortelco Wall Phone w/Message Waiting	2554-MW	\$46.73
Cortelco Desk Phone w/o Data Jack	2500 00 VBA	\$30.38
Cortelco Patriot Basic (Black or Pearl)	2190	\$31.42
Cortelco Patriot Memory (Black or Pearl)	2191	\$37.56
Cortelco Patriot II Basic (Black or Pea)	2192	\$19.14
Cortelco Patriot II Memory (Black or Pe)	2193	\$22.44
Cortelco Colleague 2201 Basic (Frost or	2201	\$26.93
Cortelco Colleague Memory Plus 2202 (Fr	2202	\$35.63

## NORTEL PBX KEY SYSTEMS HARDWARE

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GSA Warranty: Lifetime  
Shipping: Included 48 Contiguous States

		GSA
Cortelco Colleague Speakerphone 2203 (F	2203-00	\$39.22
Cortelco Colleague Enhanced Speakerphon	2200	\$57.31
Cortelco Colleague 2-Line Speakerphone	2205-00	\$58.73
Cortelco Colleague Multi-Feature 2210	2210	\$61.61
Cortelco Colleague Line Powered 2211 (F	2211	\$90.96
Cortelco Colleague Enhanced 2-Line 2220	2220	\$63.08
Aastra M5316 Dgtl Centrex HF/DISP	M5316	\$280.80
Aastra M8009 Business Set	NT2N24	\$54.00
Aastra M8004 Business Set	NT2N02	\$36.00
Aastra M8314 Handsfree Business Set	NT2N30	\$117.00
Aastra M9316 Class Handstree Business Set	NT2N31	\$127.80
Aastra M8417 2-Line, Handsfree Business Set	NT2N32	\$115.20
Aastra M9116 Value Phone - Unused	M9116LP	\$45.00
Aastra M9120 Value Phone - Unused	M9120	\$78.30
Aastra M9216 Class Feature Set	NT2N33	\$119.70
Aastra M9417 Class, 2-Line Handstree Set	NT2N36	\$162.00
Aastra M9516 Class Business Set	NT2N42	\$180.00
Aastra PT 390 Screen Phone	AASTRA PT-39C	\$119.70
Aastra PT 470 Screen Phone	AASTRA PT-47C	\$99.89
Aastra PT480E Screen Phone	AASTRA PT-48C	\$128.69
<b>IP Sets</b>		
Nortel 1110 IP	NTYS02AAE6	\$180.00
Nortel 1120E	NTYS03BA	\$270.00
Nortel 1140E	NTYS05AC	\$315.00
Nortel 1150E	NTYS06BAE6	\$442.80
Nortel 1210	NORTEL-1210-I	\$179.10
Nortel 1220	NORTEL-1220-I	\$219.60
Nortel 1230	NORTEL-1230-I	\$279.00
Nortel I2001	NTDU90	\$124.20
Nortel I2002	NTDU91	\$245.70
Nortel I2004	NTDU82	\$157.50
Nortel Power Supply i2001/i2002/i2004	A0619627	\$49.50
Nortel I2007	NTDU96AB	\$490.50
Nortel Key Expansion Module 1100 Series	NTYS08AAE6	\$198.00



## NORTEL AVAYA POLYCOM REPAIR PRICING

**Technology Resource Center of America, LLC**  
**GS35F0825M SIN 132-12**  
**2600 Virginia Circle**  
**Denton, Texas 76209**  
**GSA POC: John Hunnicutt**  
**Warranty: Lifetime**

Repair Item	Part No.	GSA Item Price
Avaya 7401 Single Line Digital	3184-CLR	\$49.50
Avaya 7403D 10 BTN Digital	3174-CLR	\$49.50
Avaya 7405D 34 BTN Digital	3175-CLR	\$49.50
Avaya 7406D01 w/Display	3182-LDM	\$49.50
Avaya 7406D02 22 BTN Digital	3183-LDM	\$58.50
Avaya 7406D05 BIS w/oisplay	3182-BIS	\$58.50
Avaya 7406D07 PLUS wiDisplay	3182-PLS	\$58.50
Avaya 7407D 49 BTN Digital	3180-PPS	\$58.50
Avaya 7410 Plus	3186-PLS	\$54.00
Avaya 7434 34 Button	3187-39D	\$67.50
Avaya 7444 44 Button	3187-PWR	\$76.50
Avaya 8403 Digital Voice Terminal	3233-03BA	\$40.50
Avaya 8405B 1 Way Speaker	3233-5B	\$54.00
Avaya 8405D Display and Speakerphone	3233-6S	\$67.50
Avaya 8410D Display Voice Terminal	3235-05BA	\$63.00
Avaya 8410 Basic Voice Terminal	3234-04BA	\$49.50
Avaya 8434 DX Voice Terminal w/power	3236-08BA	\$108.00
Avaya Expansion Module 8434	32300	\$72.00
Avaya 8411D Digital Voice/Data Display	3235-TRBA	\$76.50
Avaya 6402 Non Display Voice Terminal	3301-02	\$67.50
Avaya 6408+ Non Pisplay Voice Terminal	3303-8S	\$67.50
Avaya 6408D+ Voice Terminal	3304-AS	\$67.50
Avaya 6416D+ Voice Terminal	3306-16	\$76.50
Avaya 6424D+ Voice Terminal	3307-24	\$103.50
Avaya 3910 Transtalk Replacement	700305113	\$112.50
Avaya Callmaster I	3179-100	\$112.50
Avaya Callmaster II	3179-101	\$112.50
Avaya Callmaster III	3179-10	\$112.50
Avaya Callmaster IV	3179-40	\$112.50
Avaya Callmaster V	3179-50	\$112.50
Avaya Callmaster VI	8315-C10	\$112.50
Avaya Merlin S201 Handsfree Unit Analog/Dig	3152-007	\$49.50
Avaya Digital Display Module	31742 D401	\$47.70
Avaya TN742 8 Port Analog	63111	\$36.00
Avaya TN746B 16 Port Analog	63136	\$90.00
Avaya TN748 Tone Detector	63123	\$135.00
Avaya TN754 Digital Line	63114	\$36.00
Avaya TN754B Digital Line	63114	\$67.50
Avaya TN754C Digital Line	63114	\$81.00
Avaya TN762B Hybrid	63113	\$63.00
Avaya TN2181 16 Port Digital	63841	\$90.00
Avaya TN747B 8 Port CO	63115	\$81.00
Avaya TN750C Annoucement	63141	\$450.00
Avaya TN753 DID Trunk	63116	\$112.50
Avaya TN2224CP	TN2224CP	\$202.50
Avaya TN2224 24 Port Digital	TN2224	\$180.00
Avaya TN2224/B 24 Port Digital	63869	\$189.00

Avaya TN464F DS1 PRI	63316A	\$585.00
Avaya TN767E DS1	63156	\$337.50
Avaya 120-2 CSU	120A2-CSU	\$225.00
Avaya TN748 Tone Detector	63123	\$112.50
Avaya TN793B 24 Port Analog	63933	\$445.50
Avaya TN799 C-Lan CP	63399	\$337.50
Avaya Partner ACS R5.0 Carrier/processor	6054	\$180.00
Avaya Partner ACS 308EC R3.0 Module	60557	\$135.00
Avaya Partner 206EC Module	60632	\$76.50
Avaya Partner 4OOEC R3 Module	60542	\$72.00
Avaya Partner 400E R3.1 Module	60540	\$72.00
Avaya Partner 206E R3.1 Module	60631	\$76.50
Avaya Partner 200E Module	60634	\$63.00
Avaya Partner Plus R4.1 Carrier/processor	6060-C41	\$135.00
Avaya Partner II R3 Carrier/processor	6050-C3	\$189.00
Avaya Partner II. R4.1 Carrier/processor	6050-C41	\$180.00
Avaya Partner II Expansion	6050-E31 A	\$189.00
Avaya Partner 206E R3.0 Module	60626	\$76.50
Avaya Partner MLS-6	3151-04	\$36.00
Avaya Partner MLS-12	3151-05	\$45.00
Avaya Partner MLS-12D	3151-06	\$49.50
Avaya Partner MLS-18D	3151-07	\$58.50
Avaya Partner MLS-34D	3151-08	\$72.00
Avaya Partner Call Assistant 48	31 5i~DBIB	\$54.00
Avaya Partner 6	3158-04	\$45.00
Avaya Partner 18	3158-05	\$54.00
Avaya Partner 18D	3158-07	\$58.50
Avaya Partner 34D	3158-08	\$72.00
Avaya Magix Processor R1	6180-PR1	\$391.50
Avaya TN746B 16 Port Analog	63136	\$202.50
Avaya TN754B Digital Line	63114	\$202.50
Avaya TN2181 16 Port Digital	63841	\$202.50
Avaya TN747B 8 Port CO	63115	\$202.50
Avaya TN753 DID Trunk	63116	\$202.50
Avaya TN2224/B 24 Port Digital	63869	\$202.50
Avaya TN464	63316A	\$202.50
Avaya TN767E DS1	63156	\$202.50
Avaya 120-2 CSU	63185	\$202.50
Avaya TN748 Tone Detector	63123	\$202.50
Avaya TN793/B 24 Port Analog	63933	\$202.50
Avaya TDL Module	61803 412	\$414.00
Avaya TDL Module	61804 024	\$540.00
Avaya GS/LS-ID MLX Module	61805 408	\$99.00
Avaya MLX Mqdule	61886 008	\$99.00
Avaya MLX Module	61811 016	\$99.00
Avaya ETR Module	61851 016	\$450.00
Avaya Tip Ring Module	61807 016	\$99.00
Avaya OPT Module	61879 800	\$99.00
Avaya GS/LS-ID Module	61802 800	\$99.00
Avaya DS1 Module	61891 100	\$99.00
Avaya Legend 100R Integrated Network Acce	100R-INA	\$873.00
Avaya Legend 400 E&M Tie Line Module	400 EM	\$360.00
Avaya 800 DID Module	61888	\$360.00
Avaya Legend 800 NI-BRI Module	800-BRI	\$360.00
Avaya Merlin Legend processor R7	6140-CU7	\$405.00
Avaya Legend 408 GS/LS ATL	61482-CU1	\$116.10
Avaya Legend 800 GS/LS Mod	61484-CU1	\$116.10
Avaya Legend 008 MDC Module	61486	\$116.10

Avaya Legend 800 DID Mod	61488-CU1	\$116.10
Avaya Legend Expansion Unit	61490-CU1	\$270.00
Avaya Legend 1 OOD DS1 Module	61491-CU1	\$382.50
Avaya Legend 408 GS/LS MLX	61493-CU1	\$116.10
Avaya Legend 0x12 wiRing Gen	61494-CU1	\$116.10
Avaya Legend 800 GS/LS Mod	61502	\$116.10
Avaya Legend 016 Basic Voice Terminal Mod	61507	\$116.10
Avaya MLX-10 Basic	3156-02	\$54.00
Avaya MLX-10D	3156-03	\$67.50
Avaya MLX-28D	3156-04	\$81.00
Avaya MLX-20L	3156-05	\$117.00
Avaya MLX-1ODP	3156-06	\$67.50
Avaya MLX-16DP	3156-07	\$76.50
Avaya Legend DSS	3156-DC	\$67.50
Avaya 4400D	4400-B0D	\$58.50
Avaya 4406D+	4400-B06	\$67.50
Avaya 4412D+	4412-B12	\$67.50
Avaya 4424D+	4424-B24	\$76.50
Avaya 4424LD+	4400-BLD	\$76.50
Avaya DSS 4450	4450	\$112.50
Avaya Merlin 7302H 5BTN Voice Terminal	3160-111	\$31.50
Avaya Merlin 7303H 10 BTN Telephone	3161-172	\$45.00
Avaya Merlin 7309H 10 BTN HFAI	3161-161	\$63.00
Avaya Merlin 7305 H02 34 BTN Deluxe	3162-417	\$49.50
Avaya Merlin 7313H 10 BTN BIS	3165-10B	\$63.00
Avaya Merlin 7314H 22 BTN BIS	3166-22B	\$72.00
Avaya Merlin 7315H 22 BTN BIS/DIS	3166-DSB	\$76.50
Avaya Merlin 7316 34 BTN BIS	3167-34B	\$76.50
Avaya Merlin 7317 34 BTN BIS/DIS	3167-DSB	\$76.50
Avaya Merlin 206 Control Unit	6106-CU1	\$36.00
Avaya Merlin 410 Control Unit	6110-CU1	\$90.00
Avaya Merlin Feature Cartridge 1	6100-FC1	\$27.00
Avaya Merlin S102 Handsfree Unit	3183-HFU	\$63.00
Avaya Merlin S202 Handsfree Unit	3152-008	\$31.50
Avaya Merlin Feature Cartridge 2	6104-FC2	\$40.50
Avaya Merlin Music On Hold	6101-MOH	\$22.50
Avaya Merlin Music On Hold/Paging	6102-MHP	\$112.50
Avaya Merlin 820 Control Unit 2X5	6120-CU1	\$157.50
Avaya Merlin 2 X 5 Module	61219	\$40.50
Avaya Merlin General Purpose Adapter	2301-GPAA	\$67.50
Avaya Merlin 502 NC Headset Adapter	3164-HFAA	\$67.50
Avaya Merlin Supplemental Alert Adapter	2301-55AA	\$67.50
Avaya Merlin Music on Hold	3128-010A	\$135.00
Avaya Merlin 1030 Control Unit	6130-CU1	\$135.00
Avaya Merlin 3070 Control Unit	6130-CU2	\$148.50
Avaya Merlin Feature Module 5	6130-F5NA	\$76.50
Avaya Merlin 3070 Expansion Unit	61301	\$67.50
Avaya Merlin 5 Line Module	61305	\$45.00
Avaya Merlin 10 Terminal Module	61310	\$63.00
Avaya Merlin 10 Basic Telephone Module	61311	\$63.00
Avaya Merlin Basic Telephone/Modem Interfa	2301-BTIA	\$63.00
Avaya Merlin Service Module	61320	\$85.50
Avaya Merlin Control Unit (4X10) R1	6122-CU1	\$0.11
Avaya Merlin Control Unit (4X10) R2	6122-CU2	\$124.20
Avaya Merlin 4 Line Module	61225	\$67.50
Avaya Merlin 10 Station Module	61226	\$112.50
Avaya Merlin Control Unit	6131-CU1	\$45.00
Avaya Merlin Feature Module 3	61376	\$90.00

Avaya Merlin Expansion Unit	61390	\$112.50
Avaya Merlin 408 Module	61382	\$116.10
Avaya Merlin 4 Line Touch Tone	61379	\$135.00
Avaya Merlin 8 Station Module	61385	\$112.50
Avaya Merlin 8 Digital Station Module	61386	\$116.10
Avaya Merlin 12 Basic Telephone Module	61387	\$116.10
Avaya Merlin II Display Console	61392	\$81.00
Avaya 2402 Digital Phone	700274590	\$112.50
Avaya 2410 Digital Phone	700306483	\$112.50
Avaya 2420 Digital Phone	700203599	\$112.50
Avaya 4602SW IP Phone	700257934	\$112.50
Avaya 4610SW IP Phone	700381957	\$112.50
Avaya 4621SW IP Phone	700345192	\$112.50
Avaya 9610 IP Phone	700383912	\$112.50
Avaya 9620 IP Phone	700426711	\$112.50
Avaya 9630 IP Phone	700426729	\$112.50
Avaya 9630G IP Phone	700405673	\$112.50
Avaya 9650 IP Phone	700383938	\$112.50
Polycom Voicestation 100	2200-06846	\$157.50
Polycom Soundstation Premier EX 550D	2200-07120	\$198.00
Polycom Soundstation VTX-1000 w/mics	2200-07142	\$198.00
Polycom Soundstation 2W Basic-Wireless	2200-07880	\$157.50
Polycom Soundstation 2	2200-16000	\$157.50
Polycom Soundstation 2 Expandable	2200-16200	\$157.50
Polycom Soundstation 2 EX Microphones	2200-16155	\$157.50
Polycom Soundpoint Pro SE225	2200-06325	\$157.50
Nortel M2009 Telephone	NT1F05	\$31.50
Nortel M2018 Telephone	NT1F07	\$36.00
Nortel M2112 Telephone	NT1F06	\$36.00
Nortel M2216 R1 ACD-1 Telephone	NTZK22	\$49.50
Nortel M2216 R2 ACD-1 Telephone	NTZK22	\$54.00
Nortel Meridian 2216 ACD-2	NT2K23	\$54.00
Nortel M2317 Telephone	NT1F21	\$45.00
Nortel 22 Button Add-On Module	NT2K22	\$31.50
Nortel M2250 R1 Digital Console	NT6G00	\$171.90
Nortel M2250 R2 Digital Console	NT6G00	\$179.10
Nortel M2250 R3-R4 Digital Console	NT6G00	\$189.00
Nortel M2006 Telephone	NTZK06	\$26.10
Nortel M2008 R1 Basic Telephone	NTZK08	\$40.50
Nortel M2008 R2 Basic Telephone	NTZK08	\$40.50
Nortel M2008 R1 Display Telephone	NTZK08D	\$54.00
Nortel M2008 R2 Display Telephone	NTZK08D	\$54.00
Nortel M2008 R2 Handsfree Telephone	NTZK08HF	\$40.50
Nortel M2008 HF Display Telephone	NTZK08DHF	\$54.00
Nortel M2616 R1 Basic Telephone	NTZK16	\$45.00
Nortel M2616 R2 Basic Telephone	NTZK16	\$45.00
Nortel M2616 R1 HF Display Telephone	NTZK16D	\$54.00
Nortel M2616 R2 HF Display Telephone	NTZK16D	\$54.00
Nortel M2616CT Cordless Telephone	NT2K36AA	\$157.50
Nortel M3901 R3 Entry Telephone	NTMN31	\$40.50
Nortel M3902 R3 Basic	NTNM32	\$58.50
Nortel M3903 R3 Enhanced	NTMN33	\$67.50
Nortel M3904 R3 Professional	NTMN34	\$76.50
Nortel Ringing Generator DC	NT6D42CB	\$202.50
Nortel Ringing Generator DC	NT6D42CC	\$202.50
Nortel Ringing Generator DC	NT6D42CD	\$216.00
Nortel MSDL Card	NT6D80AA	\$270.00
Nortel MSDL Card	NT6D80AB	\$292.50

Nortel Digital Line CarNortel D	NT8D02	\$225.00
Nortel SuperLoop Network Card	NT8D04	\$216.00
Nortel Analog MW Line Card	NT8D09	\$225.00
Nortel Universal Trunk Card	NT8D14	\$225.00
Nortel E & M Trunk Card	NT8D15	\$216.00
Nortel Digitone Receiver CarNortel D	NT8D16	\$180.00
Nortel Ringing Generator AC	NT8D21	\$216.00
Nortel SDI/DCH Card • Option 11	NTAK02	\$180.00
Nortel DTS/Nortel DTR CarNortel D • Option	NTAK03	\$180.00
Nortel DTI/PRI CarNortel D • Option 11	NTAK09	\$180.00
Nortel Clock Controller • Option 11	NTAK20	\$67.50
Nortel M5008 Telephone	NT4X40	\$49.50
Nortel M5009 Telephone	NT4X35	\$36.00
Nortel M5112 Telephone	NT4X31	\$49.50
Nortel M5208 Telephone	NT4X41	\$58.50
Nortel M5209 Telephone	NT4X36	\$45.00
Nortel M5212 Telephone	NT4X39	\$67.50
Nortel M5216 Telephone	NT4X44	\$63.00
Nortel M5312 Telephone	NT4X37	\$67.50
Nortel M5316 Telephone	NT4X42	\$67.50
Nortel M518 Add-On Nortel Module	NT4X38	\$54.00
Nortel M522 Add-On Nortel Module	NT4X43	\$63.00
Nortel M536 Add-On Nortel Module	NT4X34	\$63.00
Nortel PS8 Power Adapter	A02302393	\$9.00
Nortel Meridian Line Card	NTBX27AA	\$40.50
Nortel M8009 Business Set	NT2N24	\$31.50
Nortel M8004 Business Set	NT2N02	\$27.00
Nortel M8314 Handsfree Business Set	NT2N30	\$67.50
Nortel M9316 Class Handstree Business Set	NT2N31	\$72.00
Nortel M8417 2-Line, Handsfree Business Se	NT2N32	\$67.50
Nortel M9216 Class Feature Set	NT2N33	\$67.50
Nortel M9417 Class, 2-Line Handstree Set	NT2N36	\$72.00
Nortel M9516 Class Business Set	NT2N42	\$72.00
Nortel 6X16 KSU w/DR5.1 Software	NT5B01	\$135.00
Nortel Norstar 6x16 KSU DiscoNortel NNortel	NT5B01	\$157.50
Nortel 8 X 24 KSU DS w/DR5.1 Software	NT5B20	\$180.00
Nortel 2 Port Copper Expansion Cartridge	NT5B26	\$54.00
Nortel 6 Port Copper Expansion Cartridge	NT5B27	\$81.00
Nortel Copper 12X0 Trunk Module	NT5B32	\$54.00
Nortel Norstar Loop Start TruNortel Nk Card	NT5B35	\$81.00
Nortel DID Trunk Cartridge	NT5B37	\$85.50
Nortel E&M/DISA Trunk CartridgNortel E	NT5B38	\$81.00
Nortel Loop Start Trunk Cartridge	NT5B40	\$58.50
Nortel CI Trunk Cartridge	NT5B41	\$85.50
Nortel Copper 0X16 Station Module	NT5B50	\$85.50
Nortel MICS T-1 Interface Card	NT7B74	\$265.50
Nortel MICS LS/DS Trunk Cartridge	NT7B75	\$85.50
Nortel 2 Port Fiber Expansion Cartridge	NTBB02	\$58.50
Nortel 6 Port Fiber Expansion Cartridge	NTBB06	\$85.50
Nortel Fiber 1 2X0 Trunk Module	NTBB20	\$58.50
Nortel Norstar Combination Fiber 6 Port Servi	NTBB25	\$256.50
Nortel Fiber 0X16 Station Module	NTBB41	\$126.00
Nortel 0X8 Analog Station Module w/MW	NTBB51	\$130.50
Nortel M7100 Single Line Telephone	NT8B14	\$36.00
Nortel M7208 Multi-Line Telephone	NT8B30	\$40.50
Nortel M7310 Multi-Line Telephone	NT8B20	\$45.00
Nortel M7324 Multi-Line Telephone	NT8B40	\$54.00
Nortel Norstar M7410 Cordless Telephone	NT8B16AA	\$180.90

Nortel T7100 Single Line Telephone	NT8B25	\$45.00
Nortel T7208 Multi-Line Telephone	NT8B26	\$49.50
Nortel T7316 Multi-Line Telephone	NT8B27	\$54.00
Nortel Norstar T7316 Enhanced	T7316E	\$54.00
Nortel Fast Remote Access Device	NT8B80	\$85.50
Nortel ATA- 2	NT8B90	\$54.00
Nortel Busy Lamp Module	NT8B91	\$45.00
Nortel Key Lamp Module (CAP)	NT8B41	\$40.50
Nortel Norstar Audio Conferencing Unit	NTAB2666	\$157.50
Nortel SL-1 Telephone	QSU60FM	\$40.50
Nortel SL-1 Display Telephone	QSU61 FM	\$40.50
Nortel M1109 SL-1 Compact Telephone	QSU71 FM	\$40.50
Nortel M1309 SL-1 w/Display	QSU73	\$67.50
Nortel Companion III Speaker	QUS1C	\$27.00
Nortel 10 Button Add-On Module	QMT1	\$27.00
Nortel 20 Button Add-On Module	QMT2	\$31.50
Nortel Headset Adaptor	QKN1	\$22.50
Nortel Handsfree Interface	QKK1	\$22.50
Nortel SL-1 Console (old style)	QCW4	\$90.00
Nortel M1 250 SL-1 Console	NT2G20	\$135.00
Nortel 500/ 2500 Line Card	QPC60	\$36.00
Nortel SL-1 Line Card	QPC61	\$36.00
Nortel RAN Trunk Card	QPC74	\$36.00
Nortel Network Card	QPC414	\$63.00
Nortel Conference Card	QPC444	\$36.00
Nortel DID Trunk Cartridge	QPC449	\$36.00
Nortel CO/FX Trunk Card	QPC450	\$36.00
Nortel SL-1 Line Card	QPC451	\$36.00
Nortel 500/2500 Line Card	QPC452	\$36.00
Nortel Buffer Card	QPC464	\$36.00
Nortel Clock Controller Card	QPC471	\$36.00
Nortel DTI/CPI Card	QPC472	\$67.50
Nortel Analog MW Line Card (8 port)	QPC494	\$58.50
Nortel Digital Line Card (8 port)	QPC578	\$58.50
Nortel Analog Line Card (16 port)	QPC594	\$76.50
Nortel Dual Loop Peripheral Buffer Card	QPC659	\$72.00
Nortel Primary Rate Interface Card	QPC720	\$157.50
Nortel Analog MW Line Card (Norstar 16 port)	QPC789	\$76.50
Nortel 1110 IP	Nortel 1110 IP	\$112.50
Nortel 1120E	Nortel 1120E	\$112.50
Nortel 1140E	Nortel 1140E	\$112.50
Nortel 1150E	Nortel 1150E	\$112.50
Nortel 1210	Nortel 1210	\$112.50
Nortel 1220	Nortel 1220	\$112.50
Nortel 1230	Nortel 1230	\$112.50
Nortel I2001	Nortel I2001	\$112.50
Nortel I2002	Nortel I2002	\$112.50
Nortel I2004	Nortel I2004	\$112.50
Nortel I2007	Nortel I2007	\$112.50
Nortel Power Supply i2001/i2002/i2004	A0619627	\$36.00
Nortel Key Expansion Module 1100 Series	NTYS08AAE6	\$90.00

**INTERACTIVE INTELLIGENCE**

Technology Resource Center of America, LLC  
 GS35F0825M SIN 132-8  
 2600 Virginia Circle  
 Denton, Texas 76209  
 GSA POC: John Hunnicutt  
 GSA Warranty: 1 Year  
 Shipping: Included 48 Contiguous States

Equipment List	Part No.	GSA Item Price
HP Medium Enterprise Premium System	SY-002-3.0-PSHM	\$10,021.50
HP Large Enterprise Premium System	SY-002-3.0-PSHL	\$11,448.90
Business Client	SW-002-3.0-AL01	\$85.50
Basic Station - NO Client	SW-002-3.0-AL02	\$40.50
Basic Contact Center Station - NO Client	SW-002-3.0-AL03	\$337.50
Contact Center Level 1	SW-002-3.0-AL04	\$427.50
Contact Center Level 2	SW-002-3.0-AL09	\$765.00
Contact Center Level 3	SW-002-3.0-AL10	\$1,080.00
Interaction Recorder add-on	SW-010-3.0-AA07	\$342.00
Interaction Tracker Add-on	SW-013-3.0-AA10	\$85.50
Add-on for EIC Client for Outlook	SW-002-3.0-AA01	\$36.00
Add-on for MS CRM Client	SW-002-3.0-AA02	\$139.50
Add-on for MS Great Plains Client	SW-002-3.0-AA03	\$139.50
Interaction Client Operator Console Add-on	SW-002-3.0-AA13	\$630.00
Unified Voice Messaging Add-on	SW-002-3.0-AA04	\$31.50
Unified Fax Messaging Add-on	SW-002-3.0-AA05	\$9.00
Interaction Supervisor Add-on	SW-002-3.0-AA08	\$562.50
Interaction Supervisor - System Status Monitoring	SW-002-3.0-AASM	\$135.00
Reports Page Add-on	SW-002-3.0-AA09	\$126.00
WorkGroup and Queues Page Add-on	SW-002-3.0-AA16	\$225.00
External Call Port - IVR Port	SW-002-3.0-PL01	\$225.00
Advanced SIP Security	SW-012-3.0-SASS	\$0.00
Great Plains Connector	SW-002-3.0-SA01	\$900.00
Microsoft CRM Connector	SW-002-3.0-SA02	\$900.00
Web services	SW-002-3.0-SA11	\$3,375.00
IceLib API	SW-002-3.0-SA10	\$4,500.00
Interaction Multi-site	SW-002-3.0-SA05	\$2,115.00
Fax Services	SW-002-3.0-SA07	\$810.00
Reporting Services	SW-002-3.0-SA09	\$1,755.00
Interaction Tracker Server	SW-013-3.0-IP04	\$0.00
Interaction Recorder Server	SW-010-3.0-IP03	\$3,375.00
Switchover Clone for EIC Server	SW-002-3.0-SL01	\$1,440.00
Interaction SIP Proxy, Basic	SW-005-4.0-SS01	\$180.00
Interaction SIP Proxy, Load Balancer	SW-005-4.0-SS02	\$4,500.00
Interaction SIP Proxy, BCM	SW-005-4.0-SS03	\$675.00
Medium Interaction Media Server and SIP Proxy (75 sessions)	SY-014-3.0-MSPM	\$5,039.10
Interaction Media Server - Software Only Solution	SY-014-3.0-MSI1	\$11,250.00
Interaction Media Server G.729 add-on	SW-014-3.0-AC03	\$22.50

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 GSA Warranty: 1 Year  
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Equipment List	Part No.	GSA Item Price
50 Media Session Bundle	SW-014-3.0-MS50	\$1,480.50
Interaction Mobile Office - Speech Enabled TUI module	SW-016-3.0-PTUI	\$225.00
Interaction Mobile Office - MS Outlook module	SW-016-3.0-PMSO	\$225.00
Speech Recognition Services	SW-002-3.0-SA04	\$3,375.00
Loquendo ASR Speech Starter Kit	TS-503-3.0-SRSK	\$1,800.00
Loquendo ASR Tier 3 Base - Base - US English	TS-503-3.0-BA01	\$990.00
Nuance Speech Development Package	TS-500-3.0-SPD2	\$1,080.00
Nuance ASR Speech Starter Kit	TS-500-3.0-SRSK	\$1,800.00
Auto Attendant and/or Mobile Office ASR Port	TS-500-3.0-AM01	\$1,080.00
Nuance Tier A Base Language port	TS-500-3.0-ATAB	\$450.00
Nuance Tier B Base Language port	TS-500-3.0-ATBB	\$1,440.00
Loquendo Standard - US English	TS-503-3.0-SUSE	\$495.00
HMP Voice Resources	TS-515-3.0-MRV1	\$10.80
HMP Conference Resources	TS-515-3.0-MRC1	\$43.20
HMP RTP Audio G.711 only	TS-515-3.0-MRA1	\$9.00
HMP Fax Resources	TS-515-3.0-MRF1	\$81.00
HMP Enhanced G.729/723	TS-515-3.0-MRE1	\$43.20
HMP CSP Resource	TS-515-3.0-MRR1	\$21.60
Standard Support	SS-002-NV-PS16	\$0.14
HP Care Pack (DL320) 3YR 24x7 4HR	SS-502-SVDL32G5	\$517.50
HP Care Pack (DL360) 3YR 24x7 4HR	SS-502-SVDL36G5	\$607.50
24x7x365 Priority ASR Global 3-Year	SS-014-SRWASR3Y	\$503.75
Interaction Marquee	PK-002-NV-SWIM	\$4,050.00
Scheduled Reports	PK-002-NV-SWSR	\$1,800.00
Interaction Gateway (4-span)	SY-504-2.0-AP04	\$11,250.00
Interaction Gateway (8-span)	SY-504-2.0-AP08	\$18,000.00
MP-112/FXS/AC/SIP (G.723, G.729)	TH-705-GWMP12FS	\$237.86
MP-114/FXS/AC/SIP (G.723, G.729)	TH-705-GWMP14FS	\$461.25
MP-114/FXO/AC/SIP (G.723, G.729)	TH-705-GWMP14FO	\$506.25
MP-118/FXS/AC/SIP (G.723, G.729)	TH-705-GWMP18FS	\$821.25
MP-118/FXO/AC/SIP (G.723, G.729)	TH-705-GWMP18FO	\$896.79
MP-124/FXS/AC/SIP-3 - Analog 24FXS (G.723, G.729)	TH-705-GWMP24FS	\$1,790.36
Lifeline Cables for MP-11x and MP-1xx	TH-705-ACLCPOTS	\$1.56
Rack Mounting Shelves - Bulk Pack for MP-11x	TH-705-ACRSMP11	\$12.05
Mediant 1000 - 2nd power supply	TH-705-ACM102PS	\$361.61
1 PR Mod. Patch Blocks SCA-SPB-V1	TH-705-AC1PMPB1	\$176.16
CAT5E 50 PIN Telco Male-Male 5' Cable	TH-705-ACC5TMM5	\$33.75
Mediant1000/1Span/AC/SIP (G.723, G.729)	TH-705-GWM101T1	\$3,259.29

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Equipment List	Part No.	GSA Item Price
Mediant1000/2Span/AC/SIP (G.723, G.729)	TH-705-GWM102T1	\$4,671.96
Mediant1000/4Span/AC/SIP (G.723, G.729)	TH-705-GWM104T1	\$8,668.93
Mediant 2000 VoIP Gateway, 1 span E1/T1 (G.723, G.729)	TH-705-GWM201T1	\$4,614.11
Mediant 2000 VoIP Gateway, 2 spans E1/T1 (G.723, G.729)	TH-705-GWM202T1	\$6,046.07
Mediant 2000 VoIP Gateway, 4 spans E1/T1 (G.723, G.729)	TH-705-GWM204T1	\$10,759.82
Mediant 2000 VoIP Gateway, 8 spans E1/T1 (G.723, G.729)	TH-705-GWM208T1	\$18,615.54
Mediant 2000 VoIP Gateway, 16 spans E1/T1 (G.723, G.729)	TH-705-GWM216T1	\$28,612.76
Polycom SoundPoint IP501 Telephone (SKUs with AC power supply)	TH-508-PHS501AC	\$174.32
Polycom SoundPoint IP501 Telephone (SKUs with IEEE PoE cable (AC adaptor is not included))	TH-B58-PHS501PE	\$190.46
Polycom SoundStation IP4000 Telephone	TH-508-PHS04000	\$709.54
Polycom SoundPoint IP430	TH-508-PHSIP430	\$154.31
Polycom SoundPoint IP650 Telephone	TH-508-PHEM6500	\$289.88
SoundPoint IP Backlit Expansion Module for SoundPoint IP 650 SIP desktop IP phone.	TH-508-PHS650EM	\$180.13
Polycom SoundStation IP 550 SIP 3-line desktop phone.	TH-508-PHS00550	\$238.24
Polycom SoundStation IP 330 SIP 2-line desktop phone.	TH-508-PHS00330	\$115.57
Polycom SoundStation IP 320 SIP 2-line desktop phone.	TH-508-PHS00320	\$89.74
Polycom SoundStation IP 560 SIP, Gig Port, POE, 3-line desktop phone	TH-508-PHS00560	\$289.88
Handset + handset cord 5-pack for SoundPoint IP 501, 601 and 650.	TH-508-ACHC05PK	\$32.28
Ex-Mics SoundStation IP 4000 (Qty 2)	TH-508-ACS4000E	\$193.04
Power Over Ethernet Cable for Cisco PoE.	TH-508-ACSC35PE	\$22.60
Power Over Ethernet Cable for 802.4af PoE.	TH-508-ACS35APE	\$22.60
SoundPoint IP Wallmount Bracket kit.	TH-508-ACS56WBK	\$17.65
HD Voice Handset with cords - 5 pack.	TH-508-ACHD05WC	\$48.42
Headset Interface Adapter for SoundPoint IP 320 and IP 330 phones	TH-508-ACHSAD5P	\$60.89
12V, 1A, Universal Power brick for all markets.	TH-508-AC12VUPB	\$63.92
PSU 5-pack, 48V, NA	TH-508-AC48VUPB	\$96.84
24V, 0.5 A, Universal power brick for all markets. Does not include power cord. Good for IP 601 and	TH-508-AC24VUPB	\$63.92
IP 430 Country Group: 66		
SIP Proxy Stand-alone Server	TH-502-SV32G501-01	\$2,485.80
HP Medium Enterprise General Purpose Server	TH-502-SV36G5MG-02	\$5,167.80
HP Large Enterprise General Purpose Server	TH-502-SV36G5LG-02	\$5,929.20
HP Medium Enterprise Switchover Server	TH-502-SV36G5MS-02	\$5,167.80
HP Large Enterprise Switchover Server	TH-502-SV36G5LS-02	\$5,929.20

## TONE COMMANDER

Technology Resource Center of America, LLC  
GS35F0825M SIN 132-8  
2600 Virginia Circle  
Denton, Texas 76209  
GSA POC: John Hunnicutt  
GSA Warranty: 1 Year  
Shipping: Included 48 Contiguous States

Equipment List	Part No.	GSA Item Price
<b>VoIP TELEPHONES</b>		
7620-TSG, 20 Line Small Screen IP Phone, TSG-6	1010294501	\$575.60
7810, 10 Line Large Screen IP Speakerphone	1010293701	\$253.95
<b>OPTIONS for 7610, 7620 and 7810</b>		
-8030X, 30-Button Expansion Module Option	1010303901	\$240.25
-PWR1, Local Direct Power Option	1090103401	\$26.95
<b>8000 SERIES ISDN TELEPHONES</b>		
8610T, ISDN Speakerphone, 10 Call Appearances, S/T Interface	1010303502	\$245.15
8620T, ISDN Speakerphone, 20 Call Appearances, S/T Interface	1010303501	\$308.85
8610U, ISDN Speakerphone, 10 Call Appearances, U Interface	1010303602	\$338.30
8620U, ISDN Speakerphone, 20 Call Appearances, U Interface	1010303601	\$397.10
8810T, Speakerphone, 10 Call Appearances, S/T Interface, Large Display	1010303702	\$353.00
8810U, Speakerphone, 10 Call Appearances, U Interface, Large Display	1010303802	\$436.35
8810IP, 8810 ISDN Phone Retrofit Upgrade to VoIP	1010304801	\$117.65
<b>OPTIONS for 8610, 8620 and 8810</b>		
-8030X, 30-Button Expansion Module	1010303901	\$240.25
-8001TA, RS-232 Terminal Adapter	1010304001	\$98.05
-8002TA, Analog Port Terminal Adapter	1010304101	\$147.10
-8003TA, RS-232 & Analog Port Terminal Adapter	1010304201	\$196.10
-8004TA, USB Port Terminal Adapter	1010304301	\$98.05
-8005TA, USB & Analog Port Terminal Adapter	1010304401	\$196.10
-P, Privacy w/ Voice Announce Disabled	P	\$3.90
-M, Microphone removed	M	\$3.90
-IP, Prepaid VoIP upgrade on new 8810T or 8810U ISDN Phone	IP	\$66.65
-PWR1, Desktop, Direct Connect Power for 8610U, 8620U or 8810U	1090103401	\$26.95
-PWR2, Desktop, Modular Wall Jack Adapter Power for 8610U, 8620U or 8810U	1090105001	\$39.25
-PWR3, Wall plug-in, Dual Modular Jack Power for 8610U, 8620U or 8810U	1090105201	\$51.10
PS-50, 48V Bulk ISDN Power Supply, supports up to 50 phones	1010291501	\$593.25
<b>6200 SERIES ISDN TELEPHONES</b>		
6210T-B, ISDN Speakerphone, 10 Call Appearances, S/T Interface, Black	1010280002	\$245.15
6220T-B, ISDN Speakerphone, 20 Call Appearances, S/T Interface, Black	1010280001	\$308.85
6220T-TSG, Secure ISDN Telephone, 20 Call Appearances, S/T Interface, TSG-6, Black	1010284002	\$436.35
6220T-TSG-DD, Secure ISDN Telephone, 20 Call Appearances, S/T Interface, TSG-6, Black, w/TSG-DD1	1010287901	\$470.65
6220U-TSG-DD, Secure ISDN Telephone, 20 Call Appearances, U Interface, TSG-6, Black, w/TSG-DD1	1010287801	\$558.90
TSG-DD1, Secure ISDN Telephone Disconnect Device w/power supply (spare)	1010290901	\$73.55

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6210U, ISDN Speakerphone, 10 Call Appearances, U Interface, Black	1010282002	\$338.30
6220U, ISDN Speakerphone, 20 Call Appearances, U Interface, Black	1010282001	\$397.10
<b>OPTIONS for 6210 and 6220</b>		
-6030X-B, 30 Button Expansion Module, Black	1010286601	\$240.25
-6001TA-B, RS-232 Port for TAPI Applications, Black	1010286101	\$98.00
-6002TA-B, Analog Port Terminal Adapter, Black	1010287401	\$147.10
-P, Privacy w/ Voice Announce Disabled	P	\$3.90
-M Option, Microphone removed	M	\$3.90
-PWR1, Desktop, Direct Connect Power for 8610U, 8620U or 8810U	1090103401	\$26.95
-PWR2, Desktop, Modular Wall Jack Adapter Power for 8610U, 8620U or 8810U	1090105001	\$39.25
-PWR3, Wall plug-in, Dual Modular Jack Power for 8610U, 8620U or 8810U	1090105201	\$51.10
PS-50, 48V Bulk ISDN Power Supply, supports up to 50 phones	1010291501	\$593.25
<b>NT1s and RACKS</b>		
NT1B-300TC, Desktop/Rack Mount NT1 (without power supply or line cord)	1010293101	\$97.55
<b>OPTIONS for NT1B-300TC</b>		
-CORD1, 7' Line Cord, 8 conductor, RJ49C Connectors,	1220002801	\$3.25
-PWR1, Desktop, Direct Connect Power for NT1B-300TC and NT1-220TC	1090103401	\$26.95
NT1B-300 Powered Rack, holds up to (24) NT1B-300TC	1010293201	\$715.80
<b>OPTIONS for NT1B-300 Rack</b>		
-LB1, Locking Bracket for NT1B-300 Rack	1010293301	\$38.25
-PRE, NT1B-300TC Preinstalled in Rack, (requires -LB1 Locking Bracket Option)		
NT1-200 Battery Backup, Battery backup, supports NT1B-300 Rack, NT1-200 Rack, and PS-50	1010270001	\$512.35
NT1-200 Add-on Battery, Doubles battery capacity of NT1-200 or NT1-200/296 Battery Backup	1010269601	\$436.85
NT1U-223TC, Rack Mount Triple NT1 circuit card	1010284201	\$333.40
NT1-296 Rack, Powered Rack, holds up to (16) NT1U-223TC cards	1010284801	\$965.40
NT1-200-296 Battery Backup, Battery Backup for NT1-296 Rack	1010270002	\$512.35
<b>ISDN ATTENDANT CONSOLES</b>		
40d Console, ISDN Attendant Console (requires 102612 Power Supply)	1010263301	\$2,480.85
120d Console, DSS/BLF Console for 120 stations (requires 40d Console)	1010263401	\$1,617.95
2260d Console, ISDN Attendant Console with integrated 60 station DSS/BLF, w/power supply	1010273501	\$1,779.75
102612, Power Supply with 3 connectors for console units, compatible with (40d, 120d & 2260d)	1010261201	\$215.70

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Equipment List	Part No.	GSA Item Price
<b>TELEPHONE, CONSOLE, AND NT1 SUPPORT COMPONENTS</b>		
10287201, Handset Wall Mount Clip for 6210/6220 (Pkg of 10)	1010287201	\$8.65
102818, Key Cap Label Sheet for 6210/6220 (pkg of 100)	0410281801	\$19.60
103045, Key Cap Label Sheet for 8610/8620 (pkg of 100)	0410304501	\$19.60
102375, Key Cap, Clear for black attendant consoles (pkg of 100)	0410237501	\$14.70
102376, Key Cap Label Sheet for black attendant consoles (pkg of 100)	0410237601	\$39.20
200037-03, 7' Cat. 5e Line Cord, 8 wire RJ49C, for ISDN and VoIP Phone	0920003703	\$7.30
200037-01, 15' Cat. 5e Line Cord, 8 wire RJ49C, for ISDN and VoIP Phone	0920003701	\$13.40
200037-02, 25' Cat. 5e Line Cord, 8 wire RJ49C, for ISDN and VoIP Phone	0920003702	\$20.80